

NEW APPLICATION



ORIGINAL



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AZ CORP COMMISSION
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May 17, 2016
Via Overnight Delivery

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

2016 MAY 18 PM 12 53

RE: Value-Added Communications, Inc.
Arizona COPT Tariff No. 2

T-03798A-16-0156

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff filing submitted on behalf of Value-Added Communications, Inc. The purpose of this filing is to comply with the rules in FCC WC Docket No. 12-375, which were effective March 17, 2016 for Jails and June 20, 2016 for Prisons.

The following tariff pages are included with this filing:

1 st Revised Page 1	Updates Check Sheet
1 st Revised Page 6	Adds definitions
Original Page 6.1	Adds Definitions
1 st Revised 21	Removes rates, revises text
1 st Revised Page 24	Removes rates; revised rate plan structure
Original Page 24.1	Adds rates
1 st Revised Page 25	Removes rates; revised rate plan structure
1 st Revised Page 26	Removes rates; revised rate plan structure
1 st Revised Page 27	Removes rates
Original Page 28	Adds rates

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

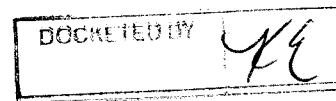
Sharon R. Warren
Consultant to Value-Added Communications, Inc.

Arizona Corporation Commission

DOCKETED

MAY 18 2016

cc: Brian Hackett (Via Email) - VAC
file: VAC - Arizona - Inmate
tms: AZn1602



Enclosures
SW/mp

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	
Title	Original	21	1 st Rev.	*
1	Original	22	Original	
2	Original	23	Original	
3	Original	24	1 st Rev.	*
4	Original	24.1	Original	*
5	Original	25	1 st Rev.	*
6	1 st Rev.	26	1 st Rev.	*
6.1	Original	27	1 st Rev.	*
7	Original	28	Original	*
8	Original			
9	Original			
10	Original			
11	Original			
12	Original			
13	Original			
14	Original			
15	Original			
16	Original			
17	Original			
18	Original			
19	Original			
20	Original			

* - indicates those pages included with this filing.

 Issued: May 18, 2016

Effective: June 20, 2016

Issued by: Tariff Administrator
 12021 Sunset Hills Road, Suite 100
 Reston, VA 20190

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

(N)
(N)

Automated Collect Calls - Calls billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Arizona Corporation Commission.

Company - Used throughout this tariff to refer to Value-Added Communications, Inc., unless otherwise clearly indicated by the context.

Correctional Institutions - Used throughout this tariff to refer to prisons, jails, penal facilities or other institutions used for penalty purposes which contract with the Company for the provision of service for use by their inmate population.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the case of collect calling services provided to inmates of correctional Institutions, the called party is the Customer and is responsible for payment of charges.

Subscriber - The correctional institution which orders or uses the Company's service. The Subscriber enters into an agreement with the Company for the provision of automated operator assisted telecommunications services for use by inmates.

VAC - Used throughout this tariff to mean Value-Added Communications, Inc.

Inmates - The jailed population of correctional institutions who are authorized by the Institution to use such service. Responsibility for payment of Inmate charges requires positive acceptance by a Customer (i.e., billed to a third party) or prepayment by the Inmate.

Institution - Used throughout this tariff to refer to correctional institutions.

Institutional Telephone - A coinless telephone instrument that allows Inmates to place collect and prepaid calls at the instrument.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

(N)
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(N)

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

(N)
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(N)

SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, (CONT'D.)

3.7 General

Each customer is charged individually for each call placed through the Company.

The charges for the Company's services may be determined by:

- Distance between stations,
- Time of day and day of week,
- Duration of the call,
- Class of call, and
- Jurisdictional nature of the call (intraLATA or interLATA).

Customers are billed based on their use of the Company's service. No installation charges or fixed monthly recurring charges apply.

3.7.1 [Reserved For Future Use]

(D)

(D)

3.8 Advance Pay Accounts

In those areas where the Company does not have a direct billing agreement with the existing local exchange carrier, or upon a Customer's request, the Company will set up a Advance Pay Account with the Called Party (Customer) for payment of collect calls placed from institutions served by Global Tel*Link. Funds in the Customer's Advance Pay account may only be used for payment of collect calls placed by inmates to telephone numbers specified by the Customer. Establishment and maintenance of an Advance Pay Account is required to complete collect calls to Customers served by local exchange carriers with which the Company does not have an existing direct billing and collection agreement.

Upon request, the Company will provide the Customer with a personal identification number (PIN) and a toll-free number to call in order to set up the account information, including the permissible numbers that the inmate may call.

(T)

(T)

SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, (CONT'D.)**3.10 Institutional Calling – Collect & Advance Pay**

3.10.1 Local	<u>Maximum Rates</u>	(T)
		(D)
		(D)

Usage, Per Minute:	\$0.30
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(D)

3.10.2 IntraLATA/InterLATA	<u>Maximum Rates</u>	(T)
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Usage, Per Minute:	\$0.58
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(D)

3.11 Institutional Calling – Debit

3.11.1 All Calls – Option 1	<u>Maximum Rates</u>	(T)
Usage, Per Minute:	\$0.30	(D)

3.11.2 All Calls – Option 2	<u>Maximum Rates</u>	(T)
Usage, Per Minute:	\$0.58	(D)

3.12 [Reserved For Future Use]	(D)
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(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, (CONT'D.)

3.13 Ancillary Service Charges

3.13.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

3.13.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

3.13.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

(N)

(N)

SECTION 4 - CURRENT RATES**4.1 Institutional Plan 1 – Collect, Advance Pay**

4.1.1 Local
Usage, Per Minute: \$0.15 (C)
(D)

4.1.2 IntraLATA
Usage, Per Minute: \$0.25 (D)

4.1.3 InterLATA
Usage, Per Minute: \$0.30 (D)

4.2 Institutional Plan 2 – Collect

4.2.1 Local
Usage, Per Minute: \$0.11 (C)
(D)

4.2.2 IntraLATA
Usage, Per Minute: \$0.30 (D)

4.2.3 InterLATA
Usage, Per Minute: \$0.33 (D)

SECTION 4 - CURRENT RATES, (CONT'D.)**4.3 Institutional Plan 3 – Collect****4.3.1 Local**

Usage, Per Minute:

\$0.18

(C)

(D)

4.3.2 IntraLATA

Usage, Per Minute:

\$0.25

(D)

4.3.3 InterLATA

Usage, Per Minute:

\$0.30

(D)

4.4 Institutional Plan 4 – Collect, Advance Pay**4.4.1 Local**

Usage, Per Minute:

\$0.18

(C)

(D)

4.4.2 IntraLATA

Usage, Per Minute:

\$0.30

(D)

4.4.3 InterLATA

Usage, Per Minute:

\$0.30

(D)

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SECTION 4 - CURRENT RATES, (CONT'D.)**4.5 Institutional Plan 5 – Advance Pay****4.5.1 Local**

Usage, Per Minute: \$0.06

(D)

4.5.2 IntraLATA/InterLATA

Usage, Per Minute: \$0.23

(D)

4.6 Institutional Plan 6 – Debit**4.6.1 Local**

Usage, Per Minute: \$0.06

(D)

4.6.2 IntraLATA/InterLATA

Usage, Per Minute: \$0.23

(D)

4.7 Institutional Plan 7 – Debit**4.7.1 All Calls**

Usage, Per Minute: \$0.50

(D)

[Reserved For Future Use]

(D)

(D)

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SECTION 4 - CURRENT RATES, (CONT'D.)

4.9 Ancillary Service Charges

4.9.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

4.9.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

4.9.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

(N)

(N)

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